

Resin Solutionz, LLC. Terms and Conditions

In using www.resinsolutionz.com for information or ordering you are deemed to have read and agreed to the following terms and conditions as set forth by Resin Solutionz, LLC:

Customer agrees to allow Resin Solutionz, LLC. to charge their credit card for the order they place via fax, email, or directly from the website. Customer agrees to allow Resin Solutionz, LLC. to keep their credit card information on file in a secure location. If Customer does not want their credit card information kept on file they will inform Resin Solutionz, in writing, by emailing info@resinsolutionz.com

All products purchased through Resin Solutionz will be covered by the warranty of the respective manufacturer:

[Lumicor](#) – Limited Warranty

Resin Solutionz, LLC. will act as a liaison to facilitate a quick and immediate resolution to any issues surrounding a warranty claim but it is understood that it may be necessary to contact the manufacturer directly.

Receipt of Shipment

Prior to accepting delivery of Products it is Customer's responsibility to thoroughly inspect the Products for accuracy, shortage, damage or defects. Customer should immediately report any discrepancy or incident to Resin Solutionz by contacting us at info@resinsolutionz.com or at 877.368.2527. Any materials associated with such issue should be kept, along with the original packaging and not altered in any way until Resin Solutionz, LLC. is able to determine cause and appropriate steps. Failure to do so may jeopardize customer's rights to a warranty replacement and / or reimbursement for shipping damage. Resin Solutionz, LLC. will work diligently and make every best effort to resolve such issues without delay.

Privacy Statement

Resin Solutionz, LLC. is committed to protecting your privacy. Authorized employees within the company on a need to know basis only use any information collected from individual customers. Resin Solutionz, LLC. constantly review our systems and data to ensure the best possible service to our customers. If an unauthorized attempt to access our secure information occurs we will investigate any such actions with a view to prosecuting and/or taking civil proceedings to recover damages against those responsible

Confidentiality

Customer records are regarded as confidential and therefore will not be divulged to any third party, other than our manufacturer/supplier(s) and if legally required to do so to the appropriate authorities.

We will not sell, share, or rent your personal information to any third party or use your e-mail address for unsolicited mail. Any emails sent by this Company will only be in connection with the provision of agreed services and products.

Disclaimer

Exclusions and Limitations

The information on this web site is provided on an "as is" basis. To the fullest extent permitted by law, Resin Solutionz, LLC:

- excludes all representations and warranties relating to this website and its contents or which is or may be provided by any affiliates or any other third party, including in relation to any inaccuracies or omissions in this website and/or the Company's literature; and

The above exclusions and limitations apply only to the extent permitted by law. None of your statutory rights as a consumer are affected.

Payment

Business or Personal Checks and all major Credit/Debit Cards are accepted in US funds. Terms are payment in full unless application of credit is approved. If credit is extended all payments are due within thirty (30) days of the invoice date. All goods remain the property of Resin Solutionz, LLC. until paid in

full. Monies that remain outstanding for more than sixty (60) days past the due date (90 days past invoice date) will incur late payment interest at the rate of 2% above the Prime Rate on the outstanding balance until such time as the balance is paid in full and final settlement. Resin Solutionz, LLC. reserves the right to seek recovery of any monies remaining unpaid ninety (90) days from the date of invoice via collection Agencies and/or through the Small Claims Court in the event that the outstanding balance does not exceed \$9,999. In such circumstances, you shall be liable for any and all additional administrative and/or court costs.

If customer has any dispute to the amount charged or any issues associated with payment customer will make every effort to first contact Resin Solutionz, LLC. Via email at info@resinsolutionz.com or by calling 877.368.2527 prior to disputing a charge or filing a claim with my respective credit card company.

Returned checks will incur a \$25 charge to cover banking fees and administrative costs. In an instance of a second Returned check, we reserve the right to terminate the arrangement and cease any credit extended by Resin Solutionz, LLC. and, if agreed to, we shall insist on future cashier's checks or credit card transactions only. Consequently, all bookings and/or transactions and agreements entered into will cease with immediate effect until such time as any and all outstanding monies are recovered in full.

Please remit payments to: 22101 SE 28th St Sammamish, WA 98075

Cancellation Policy

Minimum 24 hours notice of cancellation required. Notification for instance, via email, phone, Skype and/or fax, or any other means will be accepted subject to confirmation in writing.

Availability

Unless otherwise stated, the services featured on this website are only available within the United States. You are solely responsible for evaluating the fitness for a particular purpose of any products, hardware or other items distributed by Resin Solutionz, LLC. By agreeing to the terms and conditions of this document you thereby indemnify this Company, its employees, agents and affiliates against any loss or damage, in whatever manner, howsoever caused.

Communication

Resin Solutionz, LLC. Has several different e-mail addresses for different queries. These, & other contact information, can be found on our **Contact Us** link on our website.